



## The Senate

STATE CAPITOL  
HONOLULU, HAWAII 96813

May 8, 2020

Mr. Sean Williams, Vice President  
Airlines for America  
1275 Pennsylvania Ave. NW, Suite 1300  
Washington, DC 20004

Dear Mr. Williams:

At the May 7, 2020 meeting held by the Senate's Special Committee on COVID 19, following discussions on the airlines' efforts to comply with and to communicate the Hawaii quarantine requirements to its passengers and crew you were asked to provide the following:

- Given that your information regarding communications on the airlines' websites differs from the experience of committee members, please provide a detailed accounting of *what each* of your member airlines does to communicate the Hawaii Quarantine requirements to all passengers and crew, as well as a detailed explanation of *how each* of those members communicates this information to all passengers and crew.
- We've received reports that United Airlines in San Francisco is communicating to its passengers at the gate about the California law, but did not make announcements about the Hawaii law for those passengers traveling to Hawaii. Please provide a written copy of your request to each of your member airlines to adopt the same communication protocol for all passengers and crew.
- International carriers are required to report passengers with flu-like symptoms. Please advise whether domestic airlines are also required to report these potential cases.
- We are receiving reports that the airline staff is unaware of the requirement to complete the travel declaration form. Please provide us a report of what each member airline does to train their airline crew on this requirement.

The Committee requests your response by **Monday, May 11, 2020**.

As for responses that you receive from the various parties listed in this memo, please provide this Committee with a copy of their responses, if any, as soon as they are received.

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Please email your response to all Senate Special Committee COVID-19 members. Should you have any questions, please contact Dane Wicker at 586-6639 or via email at [d.wicker@capitol.hawaii.gov](mailto:d.wicker@capitol.hawaii.gov).

Mahalo,

Senator Donovan Dela Cruz  
Senator Jarrett Keohokalole  
Senator Michelle N. Kidani  
Senator Donna Mercado Kim  
Senator Sharon Moriwaki  
Senator Kurt Fevella

Cc: Senate President  
All Senators